



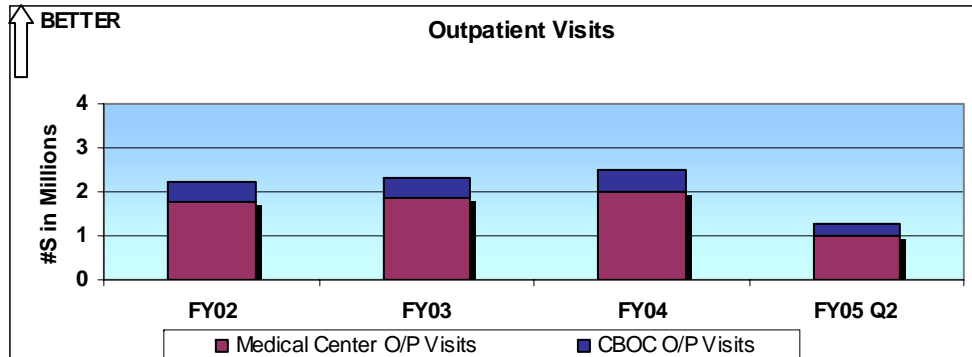
VA Stars & Stripes Healthcare Network (VISN 4)

FY 2005 - Key Indicators (2nd Quarter)

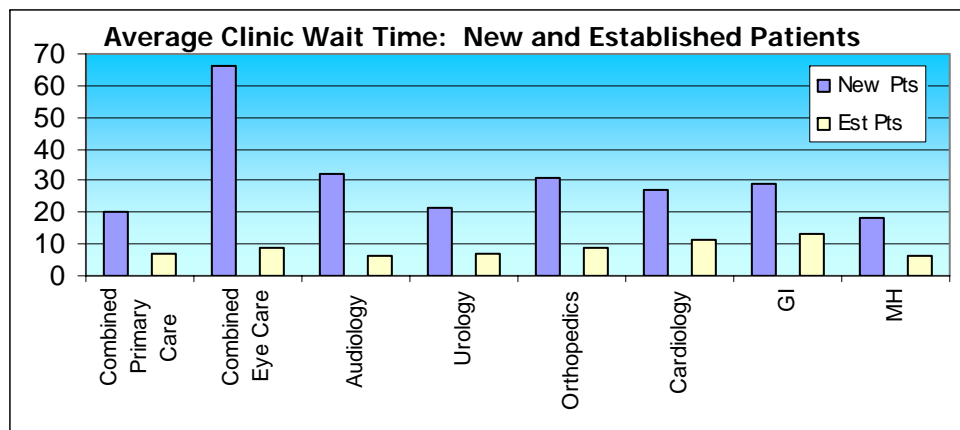
Unique Patients

FY02	270,627
FY03	284,441
FY04	295,842
FY 05 Q2	262,960

The number of patients continues to increase, and is about 3.5% greater than last year at this time.



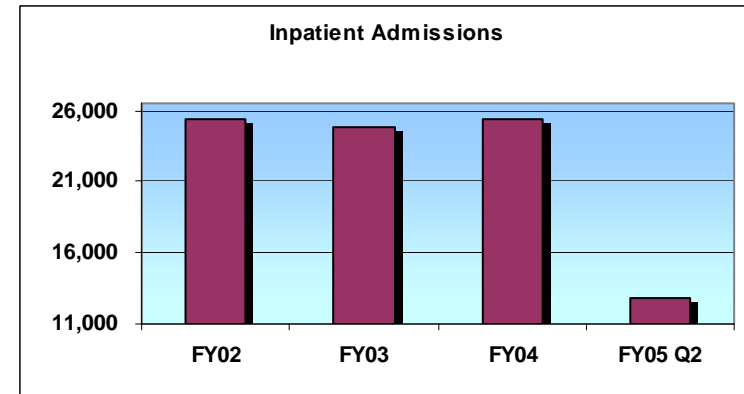
Outpatient visits rose to 2.5 million in FY 04. Of the 1,262,969 visits so far in FY 05, nearly 280,000 have been at community-based outpatient clinics.



The network's average wait time for *established* patients is under 30 days for all clinics. For *new* patients, the average wait time is under 30 days for all clinics except audiology, eye care, and orthopedics.

Operating Beds	FY 02	FY 05 Q2
Internal Medicine	368	368
Intermediate Medicine	74	38
Neurology	6	6
Psychiatry	344	317
Surgery	150	150
PRRTP*	109	109
Domiciliary	359	386
Nursing Home	1291	1354

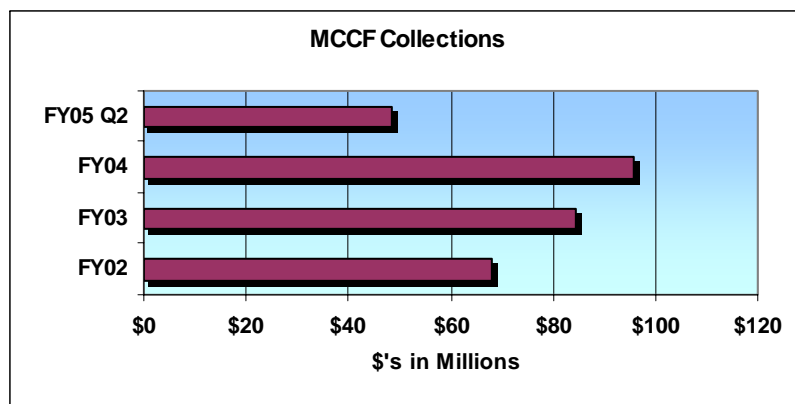
*Psychiatric Residential Rehabilitation Treatment Program



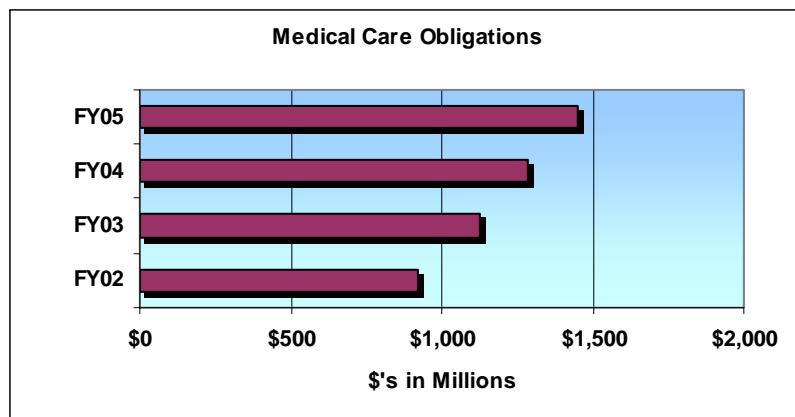
Inpatient admissions remained relatively stable. (Note scale base.) There have been 12,763 admissions as of FY05 Q2.

	Long-Term Care		
	Admissions	Avg. Daily Census (ADC)	Non-Inst'l*
FY02	5,268	1,430	-
FY03	5,362	1,440	656 (ADC)
FY04	5,565	1,458	1,144 (ADC)
FY05 Q2	2,594	1,400	1,154 (ADC)

*Includes home health, hospice, respite services, etc.



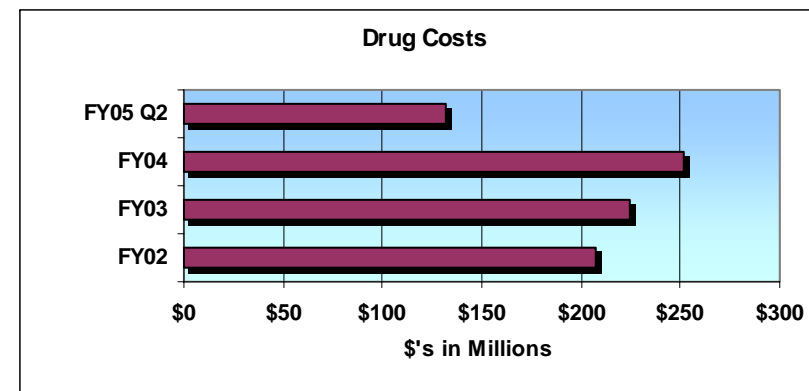
MCCF collections continue to increase and were nearly \$49 million in FY 05 Q2.



In FY 05, obligations for medical care are projected to be \$1,448,000,000. (Note: Obligations are funds committed on the date an order is placed to pay for supplies or services to be received.)

Data prepared by Network Information Resource Center. Primary Data Sources: U.S. Department of Veterans Affairs' VSSC/KLF databases, Office of Quality and Performance (OQP), and Chief Business Office

Patient Satisfaction Survey - FY 05 Q2		National	VISN 4
Inpatient Overall Quality (Very good or Excellent)		76%	78%
Outpatient Satisfaction (Very/Completely Satisfied)		77%	81%
Provider Wait Time (20 minutes or less)		73%	81%
Appointment when wanted (Established Patient)		85%	92%
Appointment when wanted (New Patient)		83%	90%



Drug costs have continued to increase, due in part to inflation and significant growth in the number of veterans treated. At the end of the second quarter, FY 05, drug costs were \$132 million.

VA Stars & Stripes Healthcare Network



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